

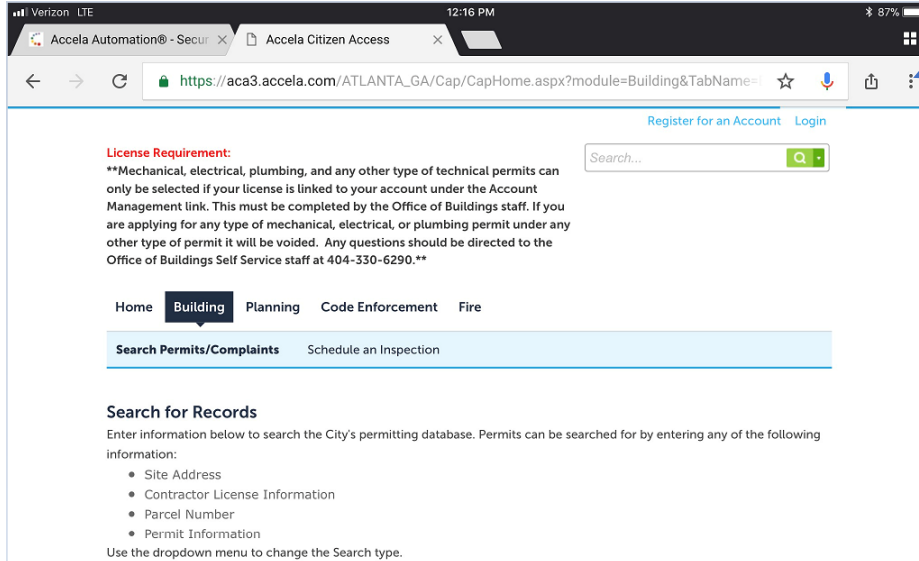


Accela Mobile User System Refresh Process for **GOOGLE CHROME & SAFARI** Web Browsers

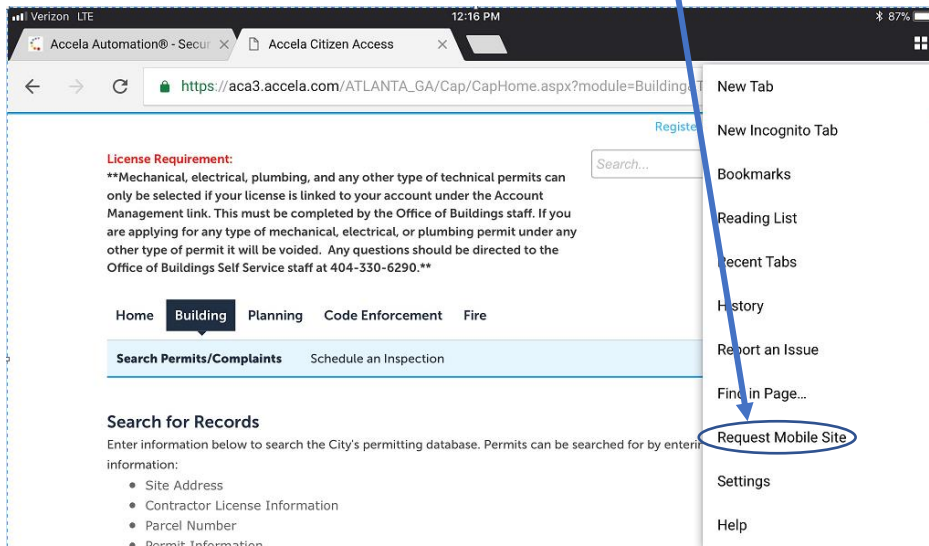
PROCESS FOR GOOGLE CHROME WEB BROWSER APP

1) Select the Google Chrome app and type in aca3.accela.com/atlanta_ga in the web address field.

2) Next click on the three (3) vertical dots.



3) Then select "Request Mobile Site" from the drop down menu list.

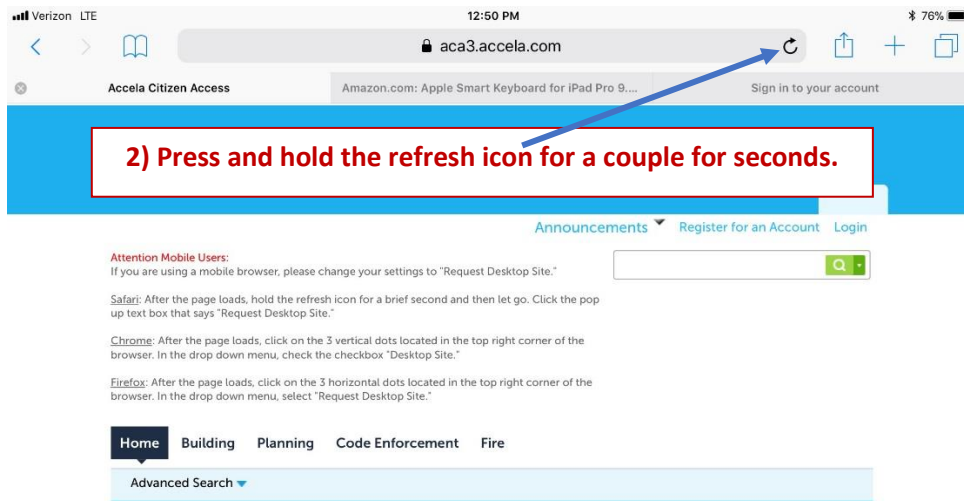


4) After the selecting "Request Mobile Site" the screen will refresh and you will now have full functionality of the mobile Accela Citizen Access site.

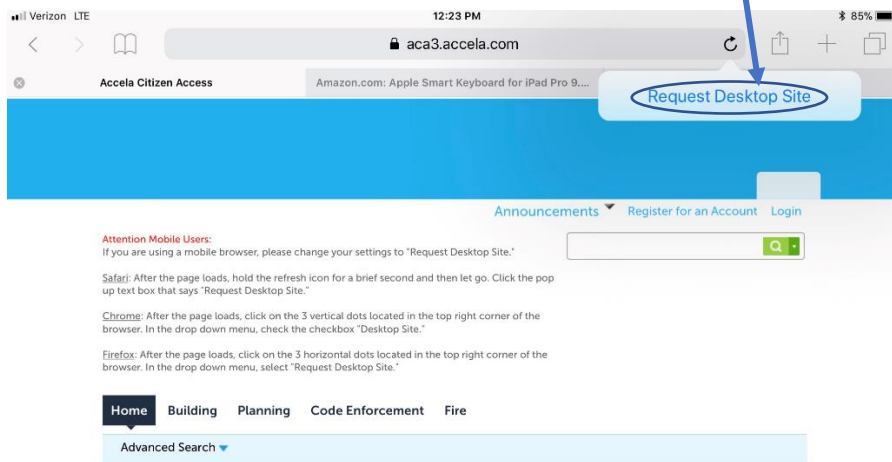
Safari web browser process can be found on page 2

PROCESS FOR SAFARI WEB BROWSER APP

1) Select the Safari app and type aca3.accela.com/atlanta_ga in the web address field.



3) After pressing and holding the refresh icon, "Request Mobile Site" will appear, select "Request Mobile Site".



4) After the selecting "Request Mobile Site" the screen will refresh and you will now have full functionality of the mobile Acela Citizen Access site.